

Risk Assessment Visitors to MFA Bowl Centres

Visitors to our centres include adults, the young, the elderly and those with learning or physical disabilities. MFA Bowl aims to provide a safe environment for all of our customers to enjoy themselves. All of our centres are compliant with the Disability Discrimination Act 1995.

MFA Bowl expects those who bring others to our centres, whether they be children, the disabled or those who have learning disabilities, to have undertaken appropriate risk assessments for those that they bring to ensure that the activity is suitable for them.

MFA Bowl staff can explain how to bowl, ball selection, safety on the lanes as well as practical information to help our customers enjoy their bowling. The significant hazards that we have identified for our centres are detailed below along with Safe Systems to follow.

Hazard	Safe System
Slips and Trips	<ul style="list-style-type: none"> • Suitable shoes must be worn when bowling. Examples of suitable types of shoes are described in our Shoe/ Safety Information Leaflet. The Managers decision on suitable shoe types is final. Alternatively you may choose to wear our bowling shoes. • You must not step over the foul line – this is the black line at the start of a lane. Lanes are coated with oil and the surface is slippery. • We carry out cleaning and inspection checks in all areas of the centre including the toilets every ½ hour. If you notice a spillage please notify a member of staff. • Take care when walking up the step in the bowlers area
Equipment Malfunction/ Balls Stuck on Lanes Ball Returns	<ul style="list-style-type: none"> • NEVER go beyond the foul line to retrieve balls, etc. • Hands must NEVER be placed into the ball return machinery • Contact reception if you have any problems whilst bowling. • Children must be supervised at all times. • The bowling ball is returned to the bowler via the ball return. Bowling balls should be allowed to stop rolling on the ball return before they are handled to prevent fingers being caught between the bowling ball that is being returned and other stationary balls on the rack. • Children should not be permitted to play with bowling balls on the ball return
Weight of the Bowling Balls	<ul style="list-style-type: none"> • Ensure that the correct weight of bowling ball is selected. • Children may need help from an adult to hold the ball to avoid it being dropped onto their feet. • If bowlers have not bowled before then ask for help at Reception for staff help.
Amusements	<ul style="list-style-type: none"> • Assessments of the games machines have been done by us and the suppliers of the equipment. Customers should follow rules for individual games and never attempt to rock or move equipment as it may cause injury.
Fire	<ul style="list-style-type: none"> • If the fire alarm sounds please leave the building by the nearest available fire exit and follow the directions given by our staff and managers.
Accidents	<ul style="list-style-type: none"> • Our Managers are First Aiders. Please contact reception as they can organise first aid and also ensure that the accident is recorded.

If you require a tour of the centre prior to your visit, this should be arranged through centre management. Please contact the centre directly. Our centre telephone numbers are available on our website.